



323 Orleans Road North Chatham, MA 02650
info@chathamworks.com | www.chathamworks.com

March 1, 2024

GENERAL ANNOUNCEMENT

We are excited, relieved, and – frankly – somewhat scared to inform you that we will be performing necessary improvements to our building, starting April 1st.

This will be the culmination of a very long – and not very fun – process that began before we even opened for business, almost five years and a global pandemic ago, in July of 2019.

Due to the nature of the situation, we are limited in what we can say about this matter. But rest assured that we wouldn't be doing this if we didn't think it was necessary.

IMPROVEMENTS:

The primary area of focus will be the first floor. In addition to structural reinforcement, we'll be installing substantially thicker plywood, substantially thicker rubber flooring, new turf with an additional rubber sub-layer, and sound dampening insulation between the 1st and ground floors.

In the GroupEx room we'll be replacing the barre, adding new accent lighting, and adding sound dampening insulation to the wall between GroupEx and Spin.

We'll also use the opportunity to touch up a few areas, and hopefully even throw in a couple of bonus improvements.

BENEFITS:

These improvements will result in a noticeably quieter and sturdier building, and a better overall customer experience. The GroupEx room will have much better sound isolation from above, and from the Spin studio. And we'll be able to loosen the reins a bit more upstairs on the 1st floor (Turf, Cardio, PT). There should also be a noticeable overall reduction in sound and vibration throughout the building.

OPERATIONAL IMPACT:

This work will require us to shut down all indoor fitness activities for four weeks. The hope is that we'll be open sooner than that. But we want to err on the side of caution.

We are actively working with our staff to come up with fun ways to help our members stay active and keep our community engaged during this time. This will include a variety of outdoor fitness options, both here and at other nearby locations.

Please note that we have committed to our staff that their compensation during this time will not be impacted in any way.

★ Impact - Annual Fitness Members:

All active Annual fitness members will receive a free month to account for the 3-4 weeks that our normal indoor fitness operations will be closed. Your free month period will be determined by your normal monthly payment date.

★ Impact - Personal Training Clients:

We will be working with our Personal Training clients to find ways for you to continue working with your Trainer during the improvements. PT clients are also encouraged to participate in any/all of the fitness options we offer during the project.

★ Impact - Nutrition Clients:

Mazie will continue to work with clients during the project.

★ Impact - Physical Therapy Clients:

Amy will work with clients upstairs on the 3rd floor during the project.

★ Impact - Massage Clients:

Jen will work with clients upstairs on the 3rd floor during the project.

In closing, we are painfully aware that this isn't an ideal situation for anyone, and we sincerely apologize for any frustration or inconvenience this might cause you. And we greatly appreciate your patience and understanding.

Please feel free to contact us with any questions or concerns. But - again - we ask that you please understand that we're limited in what we can say about this matter.

Sincerely,

Lindsay & Fred Bierwirth - Owners/Operators - Chatham Works